

Welcome to Embassy Suites Syracuse

6646 Old Collmaer Rd

East Syracuse, NY 13057

315-446-3200/1-800-362-2779

www.syracuse.embassysuites.com



I would like to take this opportunity to personally welcome you to the Embassy Suites Syracuse. We are delighted to have you as our guest and want to make sure you have everything you need to ensure an enjoyable stay. Our team takes tremendous pride in providing each of our guests with a comfortable, hassle free stay. If anything arises during your stay that you feel we can improve upon, please call or stop by our Front Desk so our hospitality professionals can make it right for you. It is our Embassy suites Brand Promise to you that we will always

"Make it Right"

Hotel Information:

Check in Time: 3:00 pm

Check Out Time: 12:00PM

Requests for Early Check in or Late Checkout are not Guaranteed

Fitness Center :

Located on the First Floor, next to the Pool, is available for your convenience 24 hours a day.

Complimentary Parking

Complimentary Shuttle Service:

To and From Syracuse Hancock Airport and a 5 Mile Radius*based on Availability

- 4:30am-12am/ 4pm-12am Weekdays
- 7am-3pm/4pm-12am Weekends

Complimentary Guest Room Wi-Fi:

Please connect to the HHonors Wireless Internet in your guest Room; open web browser; select complimentary. Enter in your Hilton Honors number, Pin and Room Number and/or Last Name and Room Number in the spaces provided to gain access.

24 Hour Business Center

Convenience & Dining Options:

Complimentary Breakfast:

Cooked to Order, 7 Days a week

- 6am-9:30am Weekdays
- 7am-10:30am Weekends

Complimentary Managers Reception:

- 5:30pm-7:30pm

Guests can enjoy beer, wine, mixed and soft drinks with light snacks featuring our Happy Hour Menu

Atrium Grille:

Featuring Continental Cuisine & Full Service Bar

Request a 10% off Coupon at the Front Desk

- Dining Room: 5pm-10pm
- Lounge: 5pm-11pm
- Room Service: 5pm-11pm

Corner Pantry:

Located on the Lobby Level, next to the front desk Our pantry has a variety of beverages, sandwiches, snacks and convenience items

- open 24 hours a day

Indoor Pool & Whirlpool:

- 6am-12am

Adults only after 10pm

Children under 18 must be accompanied by an adult

Operations:

Front Desk: 315-446-3200

HHonors: 1-800-446-6677

General Manager: Josh Belcher 315-703-9101

Director of Sales: Brad Zimmer 315-703-9107

Catering Manager: Heather McArthur 315-703-9106

Accounting/HR: Marge Beecher: 315-703-9105

